



**March 6, 2018**

## **New Crisis Recovery Program**

### **Weekend Support Supervisor:**

**Position Summary:** Supervisor provides comprehensive customer service and planning and active supports for the care and treatment of agency clients, as well as Point of contact for staff, clients and families during the weekend shift. Able to work one evening during the week day. Prior knowledge of addiction and co-occurring disorders. Provides recovery support and networks with providers and families for the benefit of the clients. Coordinates all aspects of client care including coordinating rehabilitative programs and communicates effectively to the team. Provides professional development to staff, interns, and volunteers for the positions which he/she supervises. Performs other duties as assigned. **EOE**

**Job Requirements:** Bachelor's Degree with at least 1-3 years' experience in administrative and program supervision. Additional certifications in CPR and First Aid preferred.

**Programs:**

New Haven CRS

FT 24hrs

**Schedule:**

Sat/Sun & weekday

### **Overnight Recovery Support Staff:**

**Position Summary:** ON recovery support provides quality customer service and support for the care and treatment of agency clients. Prior knowledge of addiction treatment and care required. Provides support and networks with families and providers for the benefit of the clients. Coordinates all aspects of client care including coordinating rehabilitative programs. Performs other duties as assigned. **EOE**

**Job Requirements:** Bachelor's Degree with at least 1-3 years' experience in administrative and program supervision. Additional certifications in CPR and First Aid preferred.

**Programs:**

New Haven

FT 40hrs and PT16 hours

**Schedule:**

OVN

### **Recovery Support Staff**

**Position Summary:** Provides comprehensive recovery support services to assist adults with mental illness and substance use disorders. Achieve and maintain sobriety and recovery to their highest degree of achievement. Assistance is exploring all avenues of self-help and direct care to clients in the program. Works collaboratively to provide group and psycho-education, case management activities, person centered goal development, and crisis intervention services. Provides transportation and assists in providing quality



customer service to clients in their recovery process. Prior knowledge of addiction and mental illness required. Performs all other duties as assigned. **EOE**

**Job Requirements:** Bachelor's degree required with 1-3 years' experience in the field. Associate's degree considered for individuals with additional Behavioral Health or DARC certification and 3-5 years' experience in the field. Prior experience in addiction and mental health required with great customer service skills. Additional certifications in CPR and First Aid preferred. Valid Connecticut Driver's license with clean driving record is required.

**Programs:**  
New Haven

PT 24hours

**Schedule:**  
TBD

### **Wellness Support Staff- Crisis Recovery Services**

**Scope of Service:** Provides comprehensive recovery and wellness support services to assist adults with mental illness and substance use disorders. Achieve and maintain sobriety and recovery to their highest degree of achievement. Assistance is exploring all avenues of self-help and direct care to clients in the program. Works collaboratively to provide group and psycho-education, case management wellness activities, person centered goal development, and crisis intervention services. Provides transportation and assists in providing quality customer service to clients in their recovery process. Prior knowledge of addiction and mental illness required. Performs all other duties as assigned.

**Qualifications:** Bachelor's degree required with 1-3 years' experience in the field. Associate's degree or certification considered for individuals with additional health and wellness experience and 3-5 years' experience in the field. Prior experience in addiction and mental health required with great customer service skills. Lived experience considered Additional certifications in CPR and First Aid preferred. Valid Connecticut Driver's license with clean driving record is required.

**Position Days and Hours: To be Determined**

**Please forward letter of intent along with updated resume to:**

**Angel Cyr**  
**Human Resource Recruiting Coordinator**  
**Fax (203) 777-9645**  
**or**  
**Email: [Acyr@continuumct.org](mailto:Acyr@continuumct.org)**